

May Workshop

DATE:

May 9, 2024

TIME:

9:30 AM - 3:30 PM
Lunch break 12:00 - 12:30 PM

LOCATION:

IMPA Conference Center
11610 N. College
Carmel, IN 46032

REGISTER:



impa.com/impaworkshops
Please register by May 2

UPCOMING WORKSHOPS:

JUNE 18: Customer Service
Essentials

JULY 10: Key Accounts



Electricity 101

Are you a new utility employee, city representative or elected official in an IMPA member community? Would you like to learn more about your local municipal utility and the electric utility industry? IMPA's Electricity 101 program provides insight and a foundation on the electric industry, its structure, how it works and how regulations/policies affect the industry. Attendees will also examine customers' uses of electricity and billing to understand why this is important to officials or economic developers when looking at policies and responding to potential development, growth or challenges of existing customers. Through this session, attendees will hopefully improve their understanding of their municipal electric utility and the utility industry.

IMPA member community personnel who should attend include:

- New Utility Employees
- Elected Officials
- Policy Makers
- Economic Development Personnel