# Municipal Power News



### Lewisville Municipal Utilities

Volume 29, Issue 1 | Spring 2024



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Respond to the question featured on this page for a chance to win a prize!

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# **Stay Safe from Utility Scams**

ewisville's town and utility staff have received recent reports of scammers targeting utility customers in the community and want to remind everyone how to keep their financial and personal information safe. The recent scam involved callers identifying themselves as Duke Energy employees and threatening to turn off electricity to a resident's home unless a payment was made immediately. This tactic is a complete fabrication, so if you receive a similar phone call, do not follow the caller's directions and immediately hang up.

Scam calls like this can be identified based on a few factors. The first is that Lewisville utility customers do not receive their electricity from Duke Energy—they receive their power directly from Lewisville's not-for-profit municipal utility. Lewisville's utility purchases this power wholesale from another not-for-profit utility provider, called the Indiana Municipal Power Agency (IMPA). While Lewisville's utility and IMPA may work with Duke on statewide utility projects, residents and business owners in the community are in no way customers of Duke Energy.

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# IMPA Celebrates 10 Years of its Solar Program

the goal to expand the diversity of its power supply portfolio with economically feasible renewable generation sites, the Indiana Municipal Power Agency (IMPA) launched its solar program to construct solar parks within its member communities in 2014. At the time, solar power was just emerging as a cost-effective fuel resource for utilities. but IMPA embraced the challenge of incorporating this resource into its power supply portfolio to further diversify its resources and prepare for the future. Now, 10 years and 50 solar parks later, IMPA is proud of the numerous accomplishments made through its solar program and the nearly 200 megawatts of power that it contributes to all 61 member communities served by the Agency.



IMPA began its program cautiously, only constructing three demonstration solar parks in Frankton, Rensselaer, and Richmond, Indiana in its first year. Each site was housed on about eight acres of land and with 4,000 solar panels, and by the end of the year, the three sites generated 1.5 million kilowatt hours.

Through this process, expanded its knowledge of solar power and the steps needed to successfully develop parks of this scale in the most cost-effective way possible. Besides relying on in-house expertise, IMPA worked with local contractors in each of the three member communities to keep costs down and support local businesses. When construction of the three solar parks came in under budget while reliably providing environmentally-responsible electricity, IMPA and its Board of Commissioners started to envision the vast possibilities of building solar in several member communities. A spark was lit, and by 2015, six more solar parks were constructed in member communities, adding over 9 megawatts (MW) of solar capacity to the Agency's power supply portfolio.

In the ensuing years, IMPA increased its renewable footprint by building solar in collaboration with its member communities. As time progressed, so did the Agency's proficiency in constructing solar parks. By 2017, IMPA was constructing each of its solar parks with a single-axis



tracking system, allowing solar panels at each site to effectively track the movement of the sun throughout the day and generate more electricity as a result. The program continued to expand with new solar parks being constructed in member communities throughout the state, as well as additional parks being added to some communities whose infrastructure were able to handle more than one solar park. With the help of this program, IMPA achieved at least 30% low or no carbon resources by 2020 while still offering some of the lowest wholesale electric rates in the state of Indiana.

The success of IMPA's solar program continues to thrive in recent years. In 2023, IMPA had its most prolific year yet for its solar park program as the Agency brought seven solar parks online in member communities. The agency's largest park – at 9.9 MW – was completed, and IMPA celebrated a milestone as the Agency's 50th solar park came online late in the year. From a small, idealistic program that started with three, 1-MW parks in 2014,

the Agency's solar park program has grown exponentially in under 10 years. The Agency now has over 196 MW of solar power in member communities. Plans are already underway for four additional parks, and the Agency expects to surpass 209 MW of solar capacity by the end of 2025. The solar park program plays a key role in IMPA's diverse power supply portfolio, and with its proven success rate, the Agency continues to provide a diverse fuel mix that benefits both consumers and the environment.



# Reader Feedback

The Indiana Municipal Power Agency (IMPA) is a not-for-profit organization that provides a low-cost, reliable, and environmentally-responsible power supply to its members. IMPA provides this wholesale power to 61 communities in Indiana and Ohio, who collectively make up the Agency's membership.

What does having reliable electricity mean to you and your family?



Send your answer to newsletter@impa.com, along with your name, e-mail address, and address for a chance to win an energy efficiency prize pack!

# **Topic Survey**

Is there more about your community that you would like to know? Do you have questions about how public power or your municipally-owned utility works? Would you like to learn more tips and tricks as to how you can improve your home's energy efficiency?

Reach out to newsletter@impa.com to suggest topics for future Municipal Power News newsletters and let us know what articles you enjoy most, and what you'd like to see next!



# **Utility Scams**

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Second, your utility provider will never demand you to pay a utility bill over the phone. Scammers often try to scare their victims into taking action without thinking by eliciting a sense of urgency. They often use threats of service disconnection or financial ruin if you do not follow the directions they give. If you ever receive a call where the caller is demanding you to take action, take caution and consider ending the call.

Scammers also know how to spoof caller ID, so do not trust a number even if it shows the name of your municipal utility, IMPA, or any other legitimate organization. Never give any personal or financial information to an unsolicited caller and advise your loved ones to do the same.



As we march through the digital age, scammers and cybercriminals are finding new ways to defraud victims. Remain vigilant in all areas of your life to protect the security of your finances, personal information, and family members. Use the following tips to stay safe, not just on the phone, but on your computers and other personal devices.

- Implementing multi-factor authentication (MFA) on all online accounts is a great way to prevent yourself from being hacked. Through MFA, a user is only granted access to an account with two or more pieces of authentication, not just a password.
- Turn on automatic updates for your phone, computer, or any other electronic device.
   This will give you the most up-to-date protections from cybercrime.
- Do not click suspicious links on websites, texts, or emails. A majority of cyberattacks begin with clicking a malicious link.
- Use strong passwords for all of your online accounts. Consider using a password manager to generate and store unique passwords so that you won't have to remember each one. Useful and safe password managers include LastPass, 1Password, and Bitwarden.

The town's staff members are dedicated to keeping you and your

information safe. If you have any questions regarding utility scams, feel free to call the town office at (765) 987-7979.•



## What's the Word?

**Investigating Power Terminology** 

#### Watt

A watt is a unit of measurement used to show the rate of energy transfer over one second of time. Consequently, a kilowatt is equal to 1,000 watts, a megawatt is 1 million watts, and a gigawatt equals 1 billion watts. You may have heard of a kilowatt hour (kWh), which is a common billing unit used by most utilities in the electric industry. Essentially, a kWh simply shows the energy use per hour of an appliance, device, or entire home measured in kilowatts. For example, a space heater rated at 1.5 kWh consumes 1,500 watts of power in one hour of continuous use!

Watts are named after James Watt, an inventor and engineer born in 1736 who also created the concept of horsepower.

For a chance to be featured in the newsletter and win a prize, send your recipe to:

MPN Recipes
11610 N. College Ave.
Carmel, IN 46032
or
newsletter@impa.com

The MUNICIPAL POWER NEWS is a periodic publication of the Indiana Municipal Power Agency and the 61 communities that it serves with wholesale power.

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# **Cooking Corner**

#### Meatloaf

Recipe submitted by Marcie of Richmond, Indiana

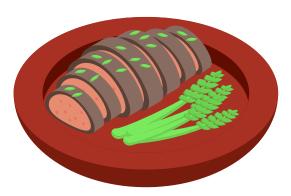
- 2 lbs hamburger
- 2 eggs
- 10 to 12 crackers (crumbled)
- 1 onion diced

- 1 tsp baking soda
- 1/2 cup milk
- 2 pkgs instant oatmeal
- 2 to 3 squirts of ketchup

Mix all ingredients well. Form into a loaf and put into a greased loaf pan. Cover with ketchup. Refrigerate for 20 to 30 minutes covered to help the loaf firm up. Preheat oven to 350 degrees. Remove loaf from refrigerator and bake in preheated oven for 1 to 1 1/2 hours.

Once meatloaf is baked, remove from oven. Let rest on top of the stove for 30 minutes before cutting into so that it won't fall apart.

This recipe serves about 4 to 6 people. Invite your friends and family over to enjoy!



# MEMBERS

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Straughn
Tell City

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Tipton
Troy
Veedersburg
Walkerton
Washington
Waynetown
Williamsport
Winamac

# What are the Benefits of Public Power?

n the last issue of the *Municipal Power News*, we asked you what some of the benefits of public power are. As a reader of this newsletter, you live in a public power community, which means the electric utility that serves your power needs is a not-for-profit utility, owned and operated by your municipality.

The benefits of public power are numerous. Here is what some of our readers had to say about the advantages of living in a public power community.

"By being a part of the community, public power utilities can boost investment in the community, support local education, and be involved with charitable programs. They also care about the overall well-being of the communities they serve."

- Fred

"Since public utilities are nonprofit organizations, their main focus is on providing affordable services rather than maximizing profit. This often leads to lower rates for customers, as any surplus revenue is reinvested into the improvement and expansion of services. Public power

also eliminates the need for shareholders and dividends, further reducing costs. Consequently, individuals and businesses can save money on essential utilities, allowing them to allocate their resources more efficiently."

- Chris

"There are many benefits to public power, such as being able to be provided with economic advantages. IMPA makes sure all electric needs of the community are met, as well. It boosts community investments, supports local education, and gets involved with beautification."

- Bridgette

These are all great answers that highlight how public power improves your community to help it thrive. Additionally, public power is affordable. According to a 2021 American Public Power Association (APPA) comparison, public power customers of Indiana and Ohio typically saved an average of more than 40% when compared to other types of electric utilities. APPA also reports that nearly 80% of projects currently under construction by public power utilities are solar and wind generating sources. This shows that public power utilities also recognize the importance of environmental stewardship and continue to invest in sustainable power sources.

Public power communities, including yours, consistently work to provide low-cost, reliable, and environmentally-responsible power to their consumers.

To learn more about public power, visit <a href="https://www.impa.com/publicpower">www.impa.com/publicpower</a>!

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IMPA Commissioner: Jayana Posey

# Lewisville Brush Pick Up

f you are a resident of Lewisville, the town will provide a brush pickup to you free of charge. Please be sure that the brush is located in a pile on the edge of your property so that it is easily accessible to our town employees. Due to ongoing construction, if you live on Main Street, please do not put piles of brush on US 40. Please also do not include large tree limbs or leaves. Thank you! •

