

# NONVERBAL COMMUNICATION



**IMPA**  
INDIANA MUNICIPAL POWER AGENCY

Solid communication skills are paramount if you desire to gain buy-in from your colleagues, leadership, friends, and family; however, your words are only part of your communication repertoire. Studies show that 55% of communication is nonverbal and two people will signal over 800 nonverbal cues over the course of a thirty-minute conversation.

Join us as we welcome speaker, Erick Rheam, for a one-day program that focuses on the basic principles and application of body language and techniques that can be used immediately to enhance communication and influence.

Course topics include:

- How to use body language to determine a person's level of comfort, agreement, and authenticity.
- Understanding how your "vibe" affects others and alters the human dynamics of a situation.
- How to leverage nonverbal cues to enhance communication skills.



## MAY WEBINAR

### DATE

May 4, 2021

### TIME

9:00AM - 3:30PM

Lunch break 12:00PM - 12:30PM

### LOCATION

The meeting will take place virtually via a video conferencing platform.

### REGISTER

[www.impa.com/impaworkshops](http://www.impa.com/impaworkshops)

Please register by April 27.

\*Instructions for joining the virtual meeting will be sent out in the coming weeks.

## UPCOMING TRAININGS

**JUNE 2 • Fundamentals of Supervisory Skills & Conflict Mediation**

**JULY 14 • Substation Maintenance**